

AZETA VIAGGI

BUSINESS NAME: Ferrari Noemi

Registration No. 5354

GENERAL TERMS AND CONDITIONS OF THE TOURIST SERVICES INTERMEDIATION AGREEMENT

These general terms and conditions governing the intermediation of tourist services apply to the following services:

- Air travel.
- Ground transportation.
- Accommodation.
- Travel assistance insurance.
- Vehicle rental.
- Experiences.

You are purchasing your services through a retail travel agency, and you are hereby notified through that agency that service requests will be governed by the particular conditions of each provider and/or by the general conditions set out below, unless otherwise stated.

DEFINITIONS:

1. **WHOLESALE AGENCY (TOUR OPERATOR):** the operator responsible for the tourist services purchased by the passenger or user, consisting of one or more of the services listed above.
2. **RETAIL AGENCY:** the travel agency of the passenger's or user's choice, through which the tourist services are purchased in person or remotely.
3. **PROVIDER:** whoever actually provides the tourist services: airline, shipping line, or car rental company chosen by the users, passengers, or tourists.

A) REQUESTS AND PAYMENTS:

- 1) The Wholesale Travel Agency receives the quotation and subsequent booking request for the tourist services from the retail agency. The Retail Travel Agency is responsible for the professional information regarding all the products and services it markets, the trip details, and the requirements relating to passengers' personal documentation to enter or transit through the destination chosen by the passenger outside of Argentina, as well as the requirements relating to visas and other immigration procedures. In all cases, Travel Agencies act as intermediaries between the passenger and the providers of the services requested by the passenger, and may freely choose the means to carry out this intermediation, and may use third parties to carry out the assigned task.
- 2) Payments received before the definitive confirmation of services shall be considered a deposit toward a larger amount. Definitive confirmation of services and the respective final prices will occur upon full payment of the price agreed in the agreed currency, the issuance of tickets and/or service orders (vouchers), and the issuance of the corresponding invoice.
- 3) Credit card transactions: the passenger must complete payment of the price and balances within the terms and conditions established at the time of booking with the financing entities, whether banks, digital wallets, etc.
- 4) Credit transactions must meet the applicable requirements. The interested party must complete payment of the price and balances within the terms and conditions established at the time of booking with the financing entities, whether banks, digital wallets, etc. Payment link: it is the responsibility of the retail agency to generate the payment link(s) via debit or credit cards, Mercado Pago®, QR codes, Pago Fácil®, or other means so that the passenger can pay for the trip. It is the responsibility of the retail agency to duly inform the wholesale operator of payment for the services contracted by you, for the purposes of the correct issuance of service vouchers. If the passenger uses a third party's credit card, it is assumed that the cardholder is aware of the transaction, and their consent is therefore presumed. Should the charge be disputed, the passenger assumes responsibility for paying the full amounts owed and any additional costs arising from such action. The Retail

Travel Agency is responsible for the professional information regarding all the products and services it markets, as well as the trip details and requirements relating to passengers' personal documentation to enter or transit through the destination chosen by the passenger.

5) At the time of quotation, the website and/or sales representative will show, display, and/or offer the most economical fare available at the time of the quotation, as offered by the operator's or airline's reservation system at the time of inquiry, which generally does not allow changes or refunds and, at the provider's sole discretion, may allow changes with penalties and/or fare differences, or refunds with penalties that are beyond this company's control. Given the existence of promotional fares known as "superflex" or similarly named fares, the passenger acknowledges purchasing such promotional fare subject to the conditions and limitations established by the carrier, operator, or service provider, in accordance with the provisions of Decree 809/2024.

6) Service quotations will be in foreign currency when the services are rendered abroad (cf. Resolution 4/2025), as well as block-off flights or block/charter fares. Payments will be received in pesos at the exchange rate in effect at the time of payment on that day, and will be deducted as a payment on account of the total quoted in foreign currency. The balance will be paid in pesos at the exchange rate in effect at the time the funds are actually credited to the accounts specified by this company. Should the passenger choose to pay in foreign currency, in the event of withdrawal or cancellation of services, refunds may be issued in the local legal currency.

B) PRICES INCLUDE:

The services specified in the itinerary corresponding to what was contracted, as informed by the providers and by the wholesale agencies to the retail agencies. Round-trip transportation, when this service is expressly included in the service details, with the type, characteristics, and category set out in such details, depending on whether the service is scheduled, charter, or block-off, and depending on the destination, with or without stopovers and/or connections; traveler assistance in accordance with the conditions of the service, where applicable, and/or whose terms are expressly stated in the corresponding voucher; accommodation at the hotels mentioned in the itineraries or others of equal or higher category — in the event of a change —, in single, double, or triple rooms, depending on the number of passengers accommodated, with private bathroom and taxes included, unless expressly stated otherwise and/or except in cities and/or countries that charge overnight taxes directly to the passenger; meal plan, as indicated on each occasion; visits and excursions mentioned. Transfers to and from airports, terminals, and/or hotels, when indicated. The number of nights of accommodation set out in the service voucher, considering that the hotel accommodation day is calculated from 3:00 p.m. and ends at 12:00 p.m. the following day, regardless of the time of arrival or departure and/or the complete or partial use of the hotel service. Since hotel regulations are local in nature, if for reasons inherent to such regulations the check-out time is earlier than 12:00 p.m., rooms may be occupied until the check-out time indicated by the hotel at check-in, and this company will not be able to make any changes in this regard, nor address special situations. Once this time limit has passed, the passenger must pay the hotel the applicable rate, in accordance with the rates in effect and/or the rack rate (front-desk rate), which may differ from the rate paid to the agency. The duration of the tour will be indicated in each case, taking as the first day the one established in the travel documentation, and as the last day, the day of departure from the destination, regardless of the departure or arrival times, of origin and destination, respectively. Hotel services: in general, hotel establishments have limited availability of triple rooms, so it is common for triple rooms to consist of a double bed plus an additional folding bed, which may limit the functional comfort of the room; this limitation is accepted by the passenger, releasing the hotel, this company, and/or the wholesale operator from any liability in this regard. The category of the hotels included in the itineraries is the official category granted by the tourism authorities of the geographic location where they are situated, and its granting and control are administrative matters. The Travel Agency assumes no responsibility for the criteria governing such control and granting.

C) SERVICES OR ITEMS NOT INCLUDED:

1) Extras, beverages, meals, laundry and ironing, tips, personal expenses, excess baggage, phone calls, boarding taxes, penalties for failure to complete online check-in, tolls, unless otherwise specified, service taxes, VAT and/or other taxes, customs, immigration, or booking management duties, costs and/or expenses for vaccinations, tests and/or biochemical analyses, and/or any expense arising from health requirements for entry into the destination or return to Argentina, current and/or future withholdings or assessments, costs

and/or expenses arising from urgent or express procurement of travel documentation, or any other service not expressly indicated on the service order issued by this company;

2) Admission to museums, archaeological sites, attractions, national parks, optional excursions, local tourism taxes and/or fees, communications, additional expenses arising from cancellations, delays in departures or arrivals of means of transportation, or for unforeseen reasons beyond this company's control;

3) Meals en route, except those expressly included in the programs;

4) Expenses and interest on credit transactions.

5) Expenses for the extension of services or stays at the passenger's voluntary request, or due to an act of God, force majeure, or circumstances beyond the organizer's reasonable control, and, in general, any expense not specifically detailed in the corresponding itinerary, nor situations of being stranded for health reasons imposed by government authorities.

6) Charges for seat selection on flights or additional baggage are not included. Please make sure that the fare you choose includes at least one piece of baggage, should you wish to have this. The Travel Agency will limit itself to requesting the passenger's preferred seat location from the airline — which may or may not carry an additional cost — but does not guarantee that the airline will assign the requested seats;

7) Traveler assistance service. All passengers are strongly recommended to travel with a traveler assistance service in place. The agency has no involvement or participation in the services provided by traveler assistance companies. It is the passenger's responsibility to choose the coverage best suited to their age and health condition, based on the length of the trip.

D) LIMITATIONS ON THE RIGHT TO REMAIN:

Local operators shall have the right to require any passenger to leave the tour/circuit and/or the tourist services, at any point in the itinerary, whose disruptive conduct, behavior, state of health, and/or other serious reasons, in the judgment of this company — or of local providers at each destination — cause danger and/or inconvenience to other travelers and/or could jeopardize the success of the excursion and/or its normal development. In such cases, the penalties set out in the "Alterations or Modifications" chapter shall apply. In all cases, it is an essential condition that passengers act in good faith, with respect for the members of the group, their belongings, hotel facilities, means of transportation, places of visit or excursions, and guides, in accordance with standards of conduct that allow and facilitate group coexistence at all times. Likewise, the passenger agrees to adopt all health and safety measures ordered by the authorities of the destination, hotel establishments, airlines, carriers, restaurants, etc., and to bear the cost of any health tests required by authorities or companies involved in the trip. The passenger must always check whether the provider or the authorities have health regulations required as a condition of entry, based on their nationality or age group.

E) DOCUMENTATION:

It is the passenger's sole responsibility to have the personal identification, immigration, or health documentation required by the authorities to enter, transit through, and exit the country — and, where applicable, to travel with minors. AZETA VIAGGI AGENCY, owned by FERRARI NOEMI SUSANA, assumes no responsibility for any deficiencies in documentation, processing and/or lack of visas, errors in the issuance of personal documents, validity of passports and/or other travel documents, permits for travel with minors, or vaccination certificates required for the chosen destination. Health requirements for entry into each destination must be checked by the passenger, who must also be aware of the vaccinations required for the chosen destination; passengers are advised to visit <https://wwwnc.cdc.gov/travel> and, at the same time, to purchase traveler assistance coverage suited to their trip and age group. In the event that documentation, visas, and/or vaccination certificates are not properly submitted, preventing the passenger from leaving, entering, remaining in, and/or transiting through a country, the conditions set out in the "Alterations or Modifications" section shall apply. Passengers who do not have valid travel documents may process their passport and/or other document at <https://www.argentina.gob.ar/interior/renaper>, or in accordance with the guidance provided at <https://www.argentina.gob.ar/interior/pasaporte> and <https://www.argentina.gob.ar/servicio/tramitar-el-pasaporte-con-modalidad-de-entrega-expres>, or any new link communicated by the relevant authority. It is the responsibility of the travel agency to inform passengers about the documents required at the chosen destination, and it is the unavoidable responsibility of the passenger to

duly and correctly inform the Travel Agency of all personal details, and those of persons traveling with them, including full and correct names, nationality, document numbers and types required, and any other information requested according to the destination; the passenger must state whether passports and/or other required travel documentation are duly up to date and in adequate, legible, and good condition, in addition to the contact details required and requested by airlines and/or carriers and/or operators, for security reasons and in accordance with international regulations in force regarding PNR data. It is an essential obligation of the passenger to notify the Travel Agency in writing of any special needs required both in flight and at airports and during excursions. Depending on the chosen travel destination, there may be sites, excursions, and/or places that are difficult or impossible to access for persons with reduced mobility, which may mean that certain excursions cannot be provided by the local tour operator due to practical impossibility. In such cases, in accordance with the provisions of Law 25.643, passengers will be informed of which outings or excursions may be prevented and/or affected in their execution. Services not rendered due to such circumstances are not refundable. The Travel Agency will not be responsible for the processing and validity of the traveler's documentation and that of their companions, nor for any inconvenience that may arise as a result, and the passenger shall bear all expenses arising from delays and/or abandonment of the trip caused by the lack or deficiency of the documentation required for it to take place. Denial of boarding due to lack or deficiency of travel documentation will under no circumstances be the responsibility of the travel agent.

F) CANCELLATIONS:

- 1) In the case of withdrawals affecting services firmly contracted by the Travel Agency, any refund requested prior to the trip shall be subject to the contractual conditions under which the respective companies, hotels, and/or local operators provide their services. In all cases where refunds must be made, the Travel Agency will retain the cost of expenses incurred plus a ten percent commission on the services contracted with third parties. Cancellation deadlines will begin to run from the moment the Travel Agency receives notice of the trip cancellation from the email address provided by the traveler during the purchase process. If cancellation penalties have been notified by the Travel Agency, the amounts resulting from the application of such penalties for cancellations under any circumstances, or deposits paid to enroll in the tour or circuit, will not be refundable, will not be offset, and will not be applied to future bookings; the remaining amount, after applying the penalty, will be refunded. In the case of the sale of airline tickets, the rules of the Air Transport Agreement shall apply without exception, and in particular the conditions established by each airline based on the fare purchased by the passenger, bearing in mind that quotations are always based on the lowest fare with restrictions.
- 2) In the case of withdrawal from credit transactions, amounts paid to the travel agency for processing fees, administrative expenses, stamp duties, and interest, if any, will not be refunded. Advance notice is essential in the tourism industry; therefore, the less time remaining before the trip, the higher the cancellation penalties, which may reach up to 100% of the amount paid; in all cases, the passenger will be informed of the applicable cancellation cost based on the cancellation date.
- 3) In all cases, particular attention must be paid to the contracting conditions of the respective service (e.g., accommodation, ski resorts, insurance, domestic or international flights, charter or scheduled, etc.), since each provider, in each case, imposes its own specific contracting conditions. During special events, hotel services that are cancelled will not be refundable.
- 4) In the case of non-scheduled flights, charter flights, or flights on which the Travel Agency has BLOCK OFF space, the regime established by the carrier will apply in each case, in accordance with the rules of the respective air transport agreement (Montreal Convention, Decree 809/2024, and supplementary regulations). In the case of group travel, the terms and conditions will be communicated in advance to the agency and travelers regarding deadlines and payment methods established by the carrier. In the event of flight delays, the specific rules of the Air Transport Agreement apply. If the passenger does not show up to board and/or take the services established on the day, time, and place indicated, the passenger will be considered a "NO SHOW" and will lose the full value of the air service, in accordance with air transport regulations. Likewise, if the passenger does not show up to take ground or hotel services, regardless of the reason, the respective contracting conditions will apply.
- 5) In cases of cancellation due to failure to reach the minimum number of passengers required for the excursion to take place, or for any other justified reason, enrolled passengers will only be entitled to a refund of amounts paid up to the time of notification. An excursion may be cancelled if the minimum number set by the

organizer is not reached.

6) Passengers who, during the trip, voluntarily choose not to use any of the contracted services will not be entitled to any refund, nor to compensation for services voluntarily forgone.

7) Refunds in the event of trip cancellation for reasons attributable to the passenger will be subject to the following penalties, unless the provider establishes other particular conditions with respect to the specifically contracted service, which will be communicated at the time of booking. Penalties established by the service provider in its General Conditions will be communicated at the time of booking. Amounts resulting from the application of cancellation penalties under any circumstances, or amounts paid as a deposit, will not be refundable and will not be offset or applied to future bookings. In the case of the sale of airline tickets, the rules of the Air Transport Agreement apply, and in particular the conditions established by the airlines based on the fare purchased by the passenger.

G) TRANSPORTATION: SCHEDULED, NON-SCHEDULED, OR CHARTER.

The provisions of the preceding point apply. Notwithstanding this, in these cases only the proportion of the price corresponding to ground services, where applicable (accommodation, meals, excursions), will be refunded, as determined by the organizer, according to the operating method of the service provider. Given that the passenger has been duly informed by the Travel Agency of all trip details in the first document or information issued by this company, and that air and/or ground carriers may, for reasons of improved service, make changes to schedules, postponements and/or cancellations, comfort and/or equipment used, etc., the Travel Agency assumes no responsibility beyond providing due information, and states that in the case of air transport, the rules on air transport agreements and their limitations apply, in accordance with the Montreal Convention (Law 26.451), Decree 809/2024, Decree 1.470/97; in the case of ground transportation, the rules of the National Civil and Commercial Code, Law 26.994, apply. Please note that the air transport ticket is valid for one year from the date of issue, regardless of departure and return dates, and that, once issued, it constitutes the sole contract between the carriers and the passenger. It is essential that the passenger take out, together with the booking and payment of the other services, insurance whose coverage includes transportation cancellation charges. To make a claim, the passenger must file the relevant claim with the insurance company in question. In accordance with applicable laws, when transportation is carried out by air, ground, lake, river, or sea means, the traveler expressly submits to the rules specific to each booking, so that any compensation due, which those responsible may pay, will be paid directly to the beneficiaries, interested parties, or legal representatives, in the currency, timing, and place determined by the party responsible for the service, subject to the limits established by applicable regulations in each case. Airports are subject to traffic, operational, weather, and health conditions; schedules are approximate, notwithstanding which the passenger must strictly comply with the times set by airlines and/or carriers for check-in at boarding counters. Consequently, the passenger is expressly notified that departure and arrival times are tentative and may be changed at the discretion of the carrier or airport authorities. Therefore, neither the wholesale agency nor the retail agency bears any responsibility due to such contingencies and their consequences on the development of the passenger's itinerary, nor for delays, schedule changes, or flight cancellations, nor for expenses arising from such situations, given the specific nature of air transport regulations. Passengers who fail to show up for boarding will unavoidably lose the amount paid and the ability to make changes and/or claims regarding block-off and/or charter bookings. All claims relating to air services must be channeled through the body regulating air activity (ANAC, via the link: <https://www.argentina.gob.ar/servicio/realizar-un-reclamo-consulta-o-sugerencia-ante-la-anac>) and through the contact channels of the chosen airline. Permitted baggage on flights is that allowed under the fare chosen by the passenger, and on tours, will be one suitcase per passenger, subject to the limitations and regulations on weight and dimensions imposed by the carriers according to the means of transport used; in all cases, baggage is transported at the passenger's own risk. Passengers are advised to check the weight allowance permitted by the carrier airlines, since when using different carriers, the permitted weight for passengers and/or baggage dimensions, both carry-on and checked, may vary, especially if flights are operated by different companies or are not all registered under the same booking. The passenger has the duty to look after their carry-on and/or unchecked baggage at all times during transport, as carriers are not liable, in accordance with current legislation. Neither the wholesale trip operator nor the retail Travel Agency is liable for damage to baggage, or loss or deterioration thereof, all in accordance with the provisions of Decree 809/2024.

H) ASSIGNMENT AND TRANSFER:

The right conferred on the client by the tourist services agreement may not be assigned or transferred to other persons, unless expressly authorized and provided the provider's conditions allow it. If this is possible, and in cases where passengers are of different ages (adults-minors), the price will be adjusted to the rates in effect at the time of the request. In all cases of assignment or transfer, AZETA VIAGGI AGENCY, owned by FERRARI NOEMI S., shall be entitled to charge an amount for administrative and management expenses of up to 10% of the total trip amount.

I) LIABILITY:

1) This Travel Agency may act as a wholesaler or retailer, as the case may be; however, it will always act as an intermediary in the booking or contracting of the various services connected with and included in the respective tour or service booking: hotels, restaurants, means of transportation, or other providers. Notwithstanding this, liability is determined in accordance with applicable law based on the specific task assigned.

2) This company is not liable for acts of God or force majeure, weather or natural phenomena, pandemics and epidemics, or situations of armed conflict occurring before or during the tour that prevent, delay, or in any way hinder the full or partial performance of the services undertaken by this company, all in accordance with the provisions of the National Civil and Commercial Code. The Travel Agency will inform the passenger in the event of conflict situations that may affect the destination and, once duly informed, the passenger will personally decide whether or not to proceed with the trip. If they decide to proceed, they must state so in writing. It is understood that every trip is subject to the health, immigration, or political regulations of the country of origin and destination applicable at the precise moment the trip must begin or end, including situations of armed conflict with third parties or internal conflict. It is expressly stated that this Travel Agency does not form part of, nor constitute, any economic group, and has no association whatsoever with shipping companies, airlines, hotels, or organizers of excursions, contests, promotions, resorts, or other tour organizers, either in Argentina or abroad, nor with the retail Travel Agency that markets its services and/or products.

3) Passengers must mandatorily purchase traveler assistance coverage appropriate to their age group and the geolocation of the chosen destination, covering the full duration of the stay in relation to the trip and the minimum service levels required at the destination. The passenger must check whether there are any special requirements in this regard at their chosen destination. Failure to do so shall be understood to mean that the passenger personally assumes all risks of any nature that may arise with respect to their person, their belongings, and/or those of third parties. All traveler assistance coverage, even that not purchased through this travel agency's intermediation, must cover the "pandemic" contingency.

4) Personal data contained in trip bookings made through this company is processed in accordance with Law 25.326 and will be retained for the minimum time necessary. Only data essential to completing the bookings for the chosen services will be disclosed. The data owner has the right to access such data free of charge at intervals of no less than six months, unless a legitimate interest is demonstrated (cf. Art. 14, paragraph 3, Law No. 25.326). The National Directorate for the Protection of Personal Data, or the body that may replace it in the future, has the authority to handle complaints and claims relating to non-compliance with personal data protection regulations. The data owner may at any time request the removal or blocking of their name from the databases in which their data is held. Every communication made for advertising purposes by mail, telephone, email, the Internet, or other remote means must expressly and clearly indicate the data owner's ability to request the removal or blocking, in whole or in part, of their name from the database. Upon the interested party's request, the name of the party responsible for or user of the database that provided the information must be disclosed.

J) ALTERATIONS OR MODIFICATIONS:

1) Providers of the various services have the right, for technical, operational, and/or force majeure reasons — including political, epidemic, pandemic, health, and immigration-related causes in the various countries where the tourist service is provided —, to alter, in whole or in part, the daily schedule and/or the services making up the tour or circuit, before or during its execution.

2) Unless expressly agreed otherwise, the hotels specified may be replaced with others of equal or higher category within the same urban area, at no cost to the passenger and without this being considered a breach

by the Travel Agency. With respect to such changes, provided they are made for reasons of improved comfort, service, and/or force majeure, the passenger shall not be entitled to any compensation.

3) The travel agency shall have the right to cancel any tour when circumstances arise that make it impossible to provide the service.

4) Once the trip has begun, suspension, modification, or interruption of services by the passenger for personal reasons of any kind will not give rise to any claim, refund, or reimbursement. Interruption of services for reasons attributable to the passenger entails costs to be borne by the passenger. In all cases, the travel agency undertakes to provide technical assistance so that the passenger can continue their trip under the best possible conditions, within its scope. The passenger must bear the costs of early return, in accordance with the penalties charged by the airlines.

K) ARBITRATION CLAUSE:

Any dispute arising from the execution, performance, non-performance, extension, or termination of this agreement may be submitted by the parties to the National Consumer Arbitration Service, specifically the Tourism Arbitration service established by Resolution 65/2018, and the tourist consumer protection program published in the Official Gazette on 4/8/2024, and/or the Arbitration Tribunal of the Argentine Federation of Travel and Tourism Companies and/or the Arbitration Tribunals operating under their respective Regional Associations, to the extent they have been or may be constituted. In the event of submission to such jurisdiction, the contracting parties agree to and accept all conditions established by the Arbitration Tribunal's Regulations, which will be provided to them in due course.

L) APPLICABLE RULES:

This document, and where applicable the provision of services, shall be governed by these general terms and conditions, the National Civil and Commercial Code, and the Consumer Protection Law. All documentation issued in favor of the passenger and delivered to the retail Agency as a result of the trip, including these general terms and conditions, constitutes the Travel Agreement and is confidential information, protected by the Personal Data Protection Law, Law 25.326. In air transport matters, the provisions of the Aeronautical Code, the Montreal Convention, Decree 809/2024, and ANAC Resolution 188/2026 on user complaints apply (<https://www.argentina.gob.ar/servicio/realizar-un-reclamo-consulta-o-sugerencia-ante-la-anac>). Regarding payments, the Communications of the BCRA (Central Bank) relating to the transfer of foreign currency abroad in effect on the relevant date apply, as do the rules of the National Civil and Commercial Code governing monetary obligations when payment is made in the local legal currency, or obligations to deliver goods when payment is made in foreign currency. These general terms and conditions do not violate or condition the rules of Provision 377/2026 regarding unfair contract terms.

M) ACCEPTANCE OF CONTRACT TERMS:

Making the trip booking implies, on the part of both the retail agency and the passenger(s), full knowledge of and total agreement with these General Terms and Conditions. All services offered are subject to the terms, cancellation and/or refund conditions established by tour operators, airlines, and, fundamentally, the health regulations established by government and/or immigration authorities of each destination, whether domestic or international, all duly communicated prior to purchase in each specific offer. Should special or particular conditions apply to certain services, these must be provided separately and shall also form part of the travel agreement. These general terms and conditions are communicated digitally to retail agencies, which are obliged to inform passengers by the means they deem appropriate, and are published on the website www.azeta.com.ar, as provided by Article 4 of Law 24.240, as amended by Article 169 of Decree 27/2018 and Resolutions 4/2025 and 446/2025; they are also published on the retail agency's website: AZETA VIAGGI AGENCY, owned by FERRARI NOEMI S., Registration No. 5354, with registered office at Carlos Pellegrini 1063, 3rd Floor, Buenos Aires, Argentina, Tel. (011) 5219-2545, noemiferrari@azeta.com.ar, Tax ID (CUIT) 27-06717878-0. The parties, by mutual agreement and in full exercise of their autonomy of will, consent to the use of communication and information technologies, in accordance with Article 1106 of the National Civil and Commercial Code, and the travel agreement will be formalized in person or by electronic means, as authorized by Article 287 of the National Civil and Commercial Code, in accordance with the contracting method chosen by the parties. It is part of the terms of this agreement that the offer is subject to the corresponding government and health authorizations, domestic and/or foreign, in effect on the date the trip/stay begins or ends, as well as

to the political/health situation of the destination country. Airlines and other providers connected with the trip may establish protocols that passengers must necessarily observe, which will be communicated prior to the start of the trip/stay. The passenger must remain attentive to updated information provided by the airlines or the trip operator.

N) RESPONSIBLE TRAVELER COMMITMENT:

At AZETA VIAGGI AGENCY, owned by FERRARI NOEMI S., we carry out sustainable practices to travel and protect the planet, reduce the impact of travel, and support local economies and respect for destinations. For this reason, our passengers must commit to abiding by the UN Tourism Global Code of Ethics for Tourism, available in various languages at <https://www.unwto.org/es/codigo-etico-mundial-para-el-turismo>. We are committed to policies protecting children and adolescents in tourism.

O) NON-COMPLIANCE:

In the event of an actual discrepancy between the services offered and the services booked, the passenger may appeal to the National Consumer Arbitration Service and/or to the corresponding consumer offices according to their address. (cf. Law 25.651).

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